



Citizen Participation

Collect timely and actionable public feedback and ideas online

Productive citizen participation helps improve policy outcomes. As more voices are heard, a broader perspective is shared and trust is built in the community. Today, innovative online tools make managing citizen input easier while expanding engagement to a wider base. With about 80% of North America online, it is necessary to effectively leverage the most powerful communications media available.

The Citizen Participation Suite is the most efficient way to hear from a broader group of residents. Using online engagement tools, it's easy for more people to contribute ideas for community improvement and provide feedback on current initiatives. These tools are a convenient way for citizens to stay engaged in the governing process, and, in turn, help the organization collect timely and actionable input from citizens.

The Citizen Participation Suite makes it easy to consolidate and organize public opinions. Staff can run reports and distribute them to elected members or department heads, giving them a deeper understanding of public opinion before they make decisions.

Engage citizens in productive new ways online

- Provide easy-to-use online tools for citizen ideas and feedback
- Reduce staff time - effortlessly collect, manage, and prioritize citizen input
- Create focused conversations and get input on specific initiatives
- Receive timely and actionable feedback on the issues at hand
- Involve community members throughout the governing process and produce better outcomes
- Access community ideas, demographics, and feedback on your tablet with iLegislate®

Features for Staff

- Acknowledge ideas
- Discussions, forums, and surveys
- Run analytics
- Embed widgets
- Facebook® integration
- Public Comment form
- Comment report
- Request to Speak report
- Agenda integration
- Customized forms
- iLegislate® integration

Benefits to Citizens

- Post an idea
- Vote & comment on other ideas
- Contribute to a focused discussion
- Provide text comments
- Upload documents

Granicus is the only provider of a platform for both open idea generation and integrated public meeting feedback.

Collect and prioritize community ideas

Let residents share ideas for community improvement

Allow the public to easily contribute to ideas to a website dedicated to community idea sharing. As residents post ideas, other citizens, elected officials, and staff can join the conversation by voting for an idea, adding comments, and even sharing ideas to social networks.

Recognize ideas - let your community know you're listening

Encourage greater participation by acknowledging ideas. Administrators can change the status of ideas as they are considered and planned internally. Contributors can follow their idea's progress and stay involved in their government's decision-making process.

Get focused answers on important topics

With forums and groups, get feedback on a specific initiative or idea. All responses are related to your subject, helping you narrow ideas to what's most important to the organization.

Productively add new voices to the democratic process

Make participation in public meetings simple and productive

Encourage citizens to comment on the issues at hand with an online form tied to your upcoming meeting agenda. Residents can leave feedback on agenda items from any internet-connected device, making participation easy.

Mobilizing Community Ideas

The integration with iLegislate® puts the public discussion on your iPad or Android device, providing idea demographics, direct agenda item feedback, and opinion percentage reporting, anywhere, anytime.

Reveal public opinion with a comprehensive report

Automatically produce an organized, concise and comprehensive report of all agenda comments for your elected members. Help them better understand the opinions of a broad group of citizens before making final policy decisions.

Leverage cloud-based citizen engagement tools

Save staff time managing public input

Reduce the administrative overhead of collecting and maintaining citizen feedback. Now, staff can easily run reports for elected members or various departments and share how the community is responding to particular topics.

Get up and running quickly

This fully hosted, cloud-based solution can be implemented in a matter of days. Launch your new citizen engagement tools on your timeline and start building a stronger community now.

Better Results

