

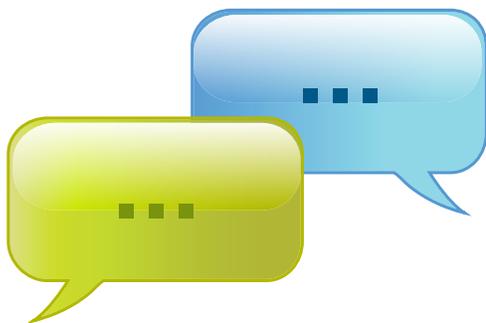
eComment

Productively add new voices to the democratic process



Give citizens a convenient way to get involved

- Save time collecting, maintaining and distributing citizen feedback.
- Gather input from citizens on the topics at hand.
- Allow residents to request to speak on agenda items.
- Deliver a comprehensive report of public opinion to elected members.
- Stay in compliance with open meeting and open records laws.



Overview

With busy schedules, it's difficult for members of your community to attend public meetings, speak during public comment periods and stay involved in the governing process. Instead, citizens choose other avenues to voice their opinions and many agencies struggle to maintain the multitudes of feedback. Now, there's a way to effortlessly collect, consolidate and deliver citizen input on current and upcoming topics.

eComment provides an easy way to add voices to the democratic process and makes participation in public meetings convenient. eComment is a web-based form that's tightly integrated with your published agenda. Residents can review agenda item details, indicate their position on an item and leave feedback.

All comments can be consolidated into a report and delivered to elected members prior to a meeting, helping them better understand the views of their constituents. Reports also help staff reduce the administrative burden of consolidating feedback and tying them to actionable items.

Benefits & Functionality

Collect comments from citizens on agenda items

Let residents weigh-in on current topics through an online form integrated with your agenda. Citizens can submit a video and/or written comment on an agenda item and indicate their position - support, oppose, or neutral. The form is easy-to-use and helps residents voice their opinions without having to attend a meeting in person.

Deliver a comprehensive report of public opinion to elected members



Reports indicate the top discussion item, provide a summary of all comments received, and give a detailed account of citizen comments and positions. These reports can be distributed prior to a meeting to give elected members a snapshot of public opinion before they make important policy decisions.

Configure eComment to meet your needs

Configure eComment and control which items can receive comments; set the length of responses to reflect in-person comment periods; enable eComment for multiple meeting bodies, and more.

Allow residents to request to speak during meetings

Through the comment form, residents can select agenda items to speak on during the meeting. A reminder email is sent to the speaker with the date and location of the meeting. Government staff can report on requests to speak- the agenda item, speaker name, and the time of the request are all available in one document.

Features for Staff

Website and Agenda Integration

Review Comments

- Monitor Comments in Real-Time

Build Reports on Citizen Feedback

- Reports Include:
 - Top Discussion Item
 - Summary of all Comments and Positions
 - Visual Graph of Top Positions
 - Requests to Speak During the Meeting
- Export Results to Excel or PDF Documents

Publish Comments to the Public Record (optional)

Configure eComment

- Select Agenda Items for Comments
- Set Text or Video Comment Length
- Enable Request to Speak
- Set Comment Submission Period
- Allow Citizens to Upload Documents

Benefits to Citizens

Comment on Agenda Items

- Text or Video Comment

Dependency

Citizen Participation Suite