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Citizen Participation Suite

Engage citizens in productive new ways online

- Provide easy-to-use online tools for citizen ideas and feedback.
- Reduce staff time - effortlessly collect, manage and prioritize citizen input.
- Receive timely and actionable feedback on the issues at hand.
- Allow residents to easily share new ideas for community improvement.
- Involve citizens throughout the governing process and produce better outcomes.

Involve people. Improve decisions. Build trust.

Productive citizen participation helps improve policy outcomes. As more voices are heard, a broader perspective is shared and trust is built in the community. Yet, the volume of citizen input, from calls to public meeting attendance, can be difficult to manage. Plus, you often hear from the same voices at public meetings making your feedback specific to those individuals.

The Citizen Participation Suite is the most efficient way to hear from a broader group of residents. Using online engagement tools, it's easy for more people to contribute ideas for community improvement and provide feedback on current initiatives. These tools are a convenient way for citizens to stay in engaged in the governing process and in turn, help the organization collect timely and actionable input from citizens.

Plus, the Citizen Participation Suite makes it easy to consolidate and organize public opinions. Staff can run reports and distribute them to elected members or department heads, giving them a deeper understanding of public opinion before they make decisions.

Granicus is the only provider of a platform for both open idea generation and integrated public meeting feedback.

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CivicIdeas - Collect and prioritize community ideas.

- **Let residents share ideas for community improvement.**
  Allow the public to easily contribute ideas to a website dedicated to community idea sharing. All residents have to do is post an idea. Other citizens, and even staff, can join the conversation by voting for an idea, adding comments and even sharing ideas to the social grid.

- **Recognize ideas - let your community know you're listening.**
  Encourage greater participation by acknowledging ideas. Administrators can change the status of ideas as they are considered and planned internally. Contributors can follow their idea's progress and stay involved in their government's decision-making process.

- **Get focused answers on important topics.**
  With forums and groups, get feedback on a specific initiative or idea. All responses are related to your subject, helping you narrow ideas to what's most important to the organization.

eComment - Productively add new voices to the democratic process.

- **Make participation in public meetings simple and productive.**
  Encourage citizens to comment on the issues at hand with an online form tied to your upcoming meeting agenda. Residents can leave feedback on agenda items from any internet-connected device, making participation easy.

- **Easily collect and distribute citizen feedback prior to meetings.**
  Automatically produce an organized, concise and comprehensive report of all agenda comments for your elected members. Help them better understand the opinions of a broad group of citizens before making final policy decisions.

Leverage cloud-based citizen enagement tools.

- **Save staff time managing public input.**
  Reduce the administrative overhead of collecting and maintaining citizen feedback. Now, staff can easily run reports for elected members or various departments and share how the community is responding to particular topics.

- **Get up and running quickly.**
  This fully hosted, cloud-based solution can be implemented in a matter of days. Launch your new citizen engagement tools on your timeline and start building a stronger community now.

Features for Staff

CivicIdeas

- Acknowledge Ideas
- Discussions, Forums and Surveys
- Run Analytics
- Embed Widgets
- Facebook® Integration

eComment

- Public Comment Form
- Comment Report
- Email Notifications
- Agenda Integration
- Customized forms

Benefits to Citizens

CivicIdeas

- Post an Idea
- Vote, Comment and Share Other Ideas
- Contribute to a Focused Discussion

eComment

- Upload Text Comments
- Upload Video Comments
- View Related Documents

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